

# EPDM ROOF WARRANTY

It is warranted that the EPDM roofing membrane material supplied to the above referenced project is free from defects and fit for purpose.

The warranty shall be 20 (twenty) years from the date of supply of the product.

In the event of failure arising from defects or deterioration in materials or manufacturing process within the warranty period, Brand Number 17 Limited shall upon receipt of written notice provided within 14 days of the discovery of such, either promptly inspect the project or view customer supplied photographs to determine the cause of the same, or instruct a competent person to do the same.

If Brand Number 17 Limited reasonably determines that deterioration due to defect in material or manufacturing process has in fact occurred, Brand Number 17 Limited, at its discretion, shall provide materials for the repair of such. To the extent that any damages are due to acts of God, natural disasters (including, but not limited to, strong gales, hurricanes, lightning, tornadoes, and earthquakes), negligence, abuse, vandalism, repairs, alterations, attachments or additions to the project, or war or civil disobedience and/or do not directly arise from defects in material or manufacturing process, such damages are excluded from coverage under this warranty. Brand Number 17 Limited shall have no obligation under this warranty until Brand Number 17 Limited have been paid in full for all materials, installation, supplies, and service included in the project contract. Brand Number 17 Limited does not warrant the labour element of any installation. The total liability of Brand Number 17 Limited under this warranty shall not exceed the net value of the product supplied on this project. Brand Number 17 Limited is in no way liable for any consequential damages caused by product failure.

# COMPOSITE CLADDING WARRANTY

Brand Number 17 Limited (“Supplier”) warrants to the purchaser (“Purchaser”) that, for the period of ten (10) years from the date of purchase, under standard use and service conditions that: products shall be free from material defects in workmanship and materials, and shall not split, splinter, rot or suffer structural damage from termites or fungal decay.

If the Purchaser discovers a defect with the product within the warranty period, the Purchaser shall notify the Supplier in writing. The Supplier reserves the right to request additional information in connection with the warranty claim. If the Supplier determines the Purchaser’s claim is valid upon confirmation by an authorized representative of the defect, the Supplier’s sole responsibility shall be, at its option, to either replace the defective item or refund the portion of the purchase price paid by the Purchaser for such defective item, as set out below (not including the cost of its initial installation or delivery).

This warranty shall not cover and the Supplier shall not be responsible for costs and expenses incurred with respect to the removal of defective products or the installation of replacement materials, including but not limited to labour and delivery. The foregoing remedies are the sole and exclusive remedy for breach of any warranty. If a valid warranty claim is made during the valid warranty period after the original purchase date, then the Purchaser’s recovery will be prorated as indicated below. If the Supplier is providing replacement materials, it may elect to replace the percentage listed below of products; if the Supplier is refunding the purchase price, it may elect to refund the percentage listed below of the purchase price of the products.

## COMPOSITE CLADDING WARRANTY

### *Years Refund*

0-2 years	100%
2-4 years	80%
4-5 years	60%
5-6 years	50%
6-7 years	40%
7-8 years	30%
8-9 years	20%
9-10 years	10%

The Supplier does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any product failure, product malfunction, or damages attributable to: (1) improper installation of products and/or failure to abide by the Supplier's installation guidelines, including but not limited to improper gapping; joists lay at more than 30cm centres; non-Supplier approved fasteners used (2) use beyond normal use and service conditions, or in an application not recommended by the Supplier's guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which products are installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mould, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere which will cause any coloured surface to gradually fade, chalk, or accumulate dirt or stains); (5) variations or changes in colour of products; (6) improper handling, storage, abuse or neglect of products by Purchaser or third parties; (7) any products that have not been paid in full; (8) any products installed in extreme temperatures or (9) ordinary wear and tear. No person or entity is authorized by the Supplier to make and shall not be bound by any statement or representation as to the quality or performance of products other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by the Supplier and Purchaser.

# COMPOSITE CLADDING WARRANTY

## *Disclaimer of Warranties*

Except for the express written warranty contained herein, the Supplier makes no other warranties, guarantees or indemnities, whether express or implied, arising by law, course of dealing, usage of trade, customer or otherwise, including but not limited to the implied warranty of merchantability and implied warranty of fitness for a particular purpose, and all such other warranties, guarantees and indemnities are hereby disclaimed, overridden and excluded from this transaction.

Under no circumstances will the Supplier be liable for special, incidental or consequential damages (including, but not limited to, lost profits, lost sales, loss of goodwill, use of money, use of goods, stoppage of work, or impairment of assets), whether such damages are sought in contract, in tort (including but not limited to negligence and strict liability) or otherwise and the Supplier's liability with respect to defective products shall in no event exceed the replacement of such products or refund of the purchase price, as described above.

The exclusion or limitation of incidental or consequential damages is not allowed in some nations, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from nation to nation. Consumers have legal rights under applicable national legislation governing the sale of consumer goods. This warranty does not affect those rights. Brand Number 17 Limited does not warrant the labour element of any installation.

# WINDOWS AND DOORS WARRANTY

Brand Number 17 Limited guarantees the constituent components of its PVC-u window and door ranges as follows:

For the purposes of this Guarantee whenever the term 'date of delivery' is used this is a reference to the date of installation as detailed within this document.

## *PVC-u Profiles*

All white and laminated sections are guaranteed from the date of delivery for a period of 10 years against rotting, warping, cracking and discolouration (discolouration as defined by BSEN 7413).

In normally predicted UK climate conditions foils are further guaranteed not to delaminate from the profile to which they have been applied.

## *Hardware*

Subject to compliance with the manufacturers' recommended maximum size and weight restrictions and maintenance instructions, i.e. the regular lubrication of all moving parts with light oil and the removal of all dirt and debris that could compromise the functioning, all hardware (i.e. locks) is guaranteed against defective materials and workmanship for a period of 10 years from the date of delivery. The surface finish of all decorative hardware such as handles, door hinges, letter plates, knockers, spy holes etc is guaranteed for 5 years from the date of delivery when manufactured in paint finishes (white, black, silver) and for 2 years from the date of delivery in the case of electrophoretic surfaces (chrome, satin, bronze, gold).

## *Double/Triple Glazed Units*

Sealed units supplied by Brand Number 17 Limited are manufactured in accordance with BSEN1279 and safety glass complies with BS EN14449, BS EN12150 and BS EN12543. They are guaranteed against breakdown (i.e. condensation within a unit) for 10 years from the date of delivery. This guarantee covers only those units that have been installed in accordance with BS 6262: Glazing for Buildings and excludes the optical phenomenon known as "Brewster's Fringes"

# WINDOWS AND DOORS WARRANTY

## *Product Maintenance*

Frames should not be cleaned with strong solutions of bleach and other chemicals or abrasives. A damp cloth should normally suffice for this purpose.

It is not recommended that decorative hardware items with an electrophoretic finish be placed on coastal sites or in the vicinity of heavy industry. It is the responsibility of the customer to determine if the site at which the product is to be installed is one that would create such a risk. A strict cleaning regime must be maintained to preserve the surface finish. Failure to do so will result in the invalidation of the guarantee in respect of Decorative Hardware.

## *Terms Relating To The Guarantee*

This guarantee is offered in conjunction with Brand Number 17 Limited's Terms and Conditions contained within the appropriate contract/order form(s) and relates only to the person or company named on the Brand Number 17 Limited's invoices(s) pertaining to any alleged defective goods.

The customer must notify Brand Number 17 Limited in writing in order that they are afforded the opportunity to inspect any potential defect on site prior to removal. Failure to do so will (at the discretion of Brand Number 17 Limited) invalidate this Guarantee. Brand Number 17 Limited does not accept any responsibility for installation or faults caused through incorrect fitting or misuse and the guarantee is strictly limited to the supply of replacement items. No liability for consequential loss is accepted by Brand Number 17 Limited.